

## **MONROE COUNTY NEWS RELEASE**

**CONTACT:** James Smith  
**NEWS RELEASE:** #9  
**DATE:** April 5, 2003  
**TIME:** 5:15 a.m.

### **MONROE COUNTY REITERATES PROPER USE OF 911**

Monroe County residents are reminded that 911 is an emergency number and calls to the 911 center should be limited to those calls requiring police, fire or emergency medical services only. In addition to the normal volume of calls, the 911 center is receiving a number of calls regarding nonfunctioning sump pumps.

“Residents should call 911 for sump pump problems only when it is a life safety hazard,” said Ed Riley, Fire Bureau Director. “If power outlets have become submerged or furnace pilot lights are out as a result of basement flooding, a call to 911 is warranted. During this crisis, we are asking the community to pull together and assist their neighbors in non-emergency situations.”

In addition, residents without power should contact RG&E Customer Service at 546-1100. However, downed power lines and other dangerous situations should be reported to 911.

For additional information, continue to monitor the local media coverage.

#### **Monroe County previously announced:**

County Executive Jack Doyle has declared a State of Emergency effective at 10:55PM today.

The declared State of Emergency will be in effect until further notice. The declaration was issued in response to rapidly degrading weather and road conditions throughout Monroe County.

Due to the weather situation it is important to eliminate all unnecessary travel to ensure the safe and efficient operation of public safety vehicles. Residents are requested to stay indoors and off area roads due to falling and downed power lines, debris from trees and unsafe road conditions. As a result,

Doyle has directed no unnecessary travel.

Area residents are asked to monitor local media outlets for developments and any possible future protective actions. Doyle further asked residents of Monroe County to check on the needs of elderly, infirm or mobility impaired neighbors.

Due to the nature of the unfolding weather conditions, roads may become impassable until they can be cleared of power lines and debris from fallen trees and limbs.

All residents should remember that calls to 9-1-1 should be limited to those situations requiring police, fire or EMS response. The 9-1-1 system is designed for emergencies only and is **NOT** intended to be used for general information or inquiry.

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